



CSX File No: 5064-04

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January 5, 2011

Dear Mr. Lesniewski,

This refers to your letter dated November 12, 2010, concerning the revised T&E Availability Standards which were implemented July 30, 2010. In that letter you requested a 180 day forgiveness period for employees to work off "warning" letters.

It was concluded after our review that allowing an employee the ability to work off a minimum availability warning letter after every 180 day calendar day period they comply with the Attendance Policy is consistent with the Company's intention for the Policy. This change will be implemented effective January 1, 2011 as follows;

- If an employee is in active service for 180 calendar days without another availability-based incident, one minimum availability warning letter issued under the absenteeism policy shall be dropped from consideration when applying the policy.

- If an employee is in active service for an additional 180 calendar days without another availability-based incident, a second minimum availability warning letter issued under the absenteeism policy shall be dropped from consideration when applying the policy.
- Once an employee has been assessed discipline under the absenteeism policy they will no longer be eligible to have minimum availability warning letters removed from consideration
- Discipline incidents that are outside the three year policy timeline or are dropped from consideration by applicable agreement rules will not be considered when determining eligibility.

A system notice will be issued in the next few days laying out these changes.

The T&E Availability Standards and any amendments thereto are not to be construed as a collective bargaining agreement and are subject to unilateral change by the Company.

Sincerely,

David W. Ingoldsby

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Thomas Jike - Over

Assistant Vice President Labor Relations

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Assistant Vice President Crew Management

Cc: S. E. Crable, CSXT Vice President Labor Relations Myron Becker, CSXT Director Labor Relations

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